

## **Lexden Wood Golf Club - Terms and Conditions**

### **1. PAYMENT**

All bookings made online must be paid in full for confirmation of booking to be processed.

### **2. GROUP BOOKINGS/DEPOSITS**

With group bookings, corporate events a deposit will be taken upon booking. This will be refunded in full if a booking is cancelled 14 days prior to the event after which a 50% charge will occur.

### **3. MEMBERS/LOYALTY CARD PAYMENTS**

All bookings made by members/loyalty card holders will be paid from their account balance. If sufficient funds are not available while making an online booking a member/loyalty card holder can top up from their online account payment gateway. Top up payments can also be performed within the academy.

### **4. CANCELLATIONS/REFUNDS**

Any simulator cancellation must be made at least 24hrs before the time of the booking to receive a full refund. If the cancellation is made within 24hrs of the booking only a 50% partial refund can be offered. The booking can be moved to a different day or time no later than 3 hours before the booking without penalty. Any no shows will not qualify for refund. In the event you can't reach anyone via our contact telephone number 01206 696212 please email [info@lexdenwoodgolf.club](mailto:info@lexdenwoodgolf.club).

### **5. MEMBERS/LOYALTY CARD CANCELLATION REFUNDS**

The members/loyalty card refund policy is the same as above. All refunds will be issued back onto members/loyalty cards.

### **6. OUR LIABILITY TO CUSTOMERS**

The Lexden Wood Golf Club accepts liability for bookings made via The Lexden Wood Golf Club Website in accordance with the booking terms and conditions current at the time of booking. We will not accept any other form of liability.

Please telephone 01206 696212 to cancel or reschedule a reservation or email [info@lexdenwoodgolf.club](mailto:info@lexdenwoodgolf.club)